GOVERNMENT OF INDIA
SOCIAL JUSTICE AND EMPOWERMENT
LOK SABHA

UNSTARRED QUESTION NO:4014
ANSWERED ON:14.12.2001
CHILD LINE INDIA FOUNDATION
RAM SHAKAL

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:

(a) whether the destitute children are provided assistance with the setting up of child line and child line India Foundation;

(b) if so, the details thereof?

(c) the cities in which these are providing their services; and

(d) the time by which their services are likely to be introduced in the remaining cities of the country?

Answer

THE MINISTER OF SOCIAL JUSTICE AND EMPOWERMENT (DR. SATYANARAYAN JATIYA)

(a) & (b) The child line is a 24 hours free phone service, which can be accessed by a child in distress or an adult on his behalf by dialing the number 1098 on telephone. Child line provides emergency assistance to a child and subsequently based upon the child`s need, the child is referred to an appropriate organization for long-term follow up and care. The service focuses on the needs of children living on the streets; child labourers working in unorganized sector, domestic workers and sexually abused children.

(c) & (d) The Childline services provided in 28 cities, Ahmedabad, Alwar, Baroda, Bhubaneswar, Bhopal, Calcutta, Chennai, Coimbatore, Cochin, Delhi, Goa,Guwahati, Hyderabad, Indore, Jaipur, Kutch, Lucknow, Mangalore, Mumbai,Nagpur, Patna, Pune, Shillong, Tiruchirapalli, Trivandrum, Varanasi, Vijaywada and Vishakapatnam. This service will be introduced in the remaining cities of the country in due course and no time limit has been fixed. This service will be started in cities wherever infrastructure will be extended.